

NEW ACCOUNT FORM



3411 S. CENTER Ave Sioux Falls, SD 57105

800 456-1194

www.phoenixcrystals.net

Fax 605 336-6699

NEW ACCOUNT INFORMATION

WHOLESALE ONLY

****Required for all New Accounts – Orders will not be processed without this information****

BUSINESS NAME: _____

ADDRESS: _____

CITY/ST/ZIP: _____

PHONE: _____ **FAX:** _____

OWNERS ADDRESS: _____

CITY/ST/ZIP: _____

OWNERS PHONE: _____ **YEAR ESTABLISHED** _____

ACCTS PAYABLE CONTACT: _____

ACCTS PAYABALE PHONE: _____

SALES TAX #: _____ **TYPE OF BUSINESS:** _____

EMAIL ADDRESS: _____

Please read and complete the following Terms and Conditions

SALES POLICIES

- New Accounts - \$100 Minimum Order
- Reorders Accounts - \$50 Minimum
- All orders are shipped FOB Sioux Falls, SD USA
- All orders will be prepaid with Check by phone/FAX or Credit Card
- Maximum terms of N30 may be extended to credit worthy accounts
- **ORDERS NOT PAID WITHIN TERMS WILL NOT RECEIVE DISCOUNT ON INVOICE**
- There will be a \$30 service charge on all returned checks
- All returned checks must be redeemed by money order or credit card
- All accounts with returned checks will be changed to prepay with Credit Card Status
- All returned checks not redeemed within 30 days, will be sent to account's local district attorney's office and then if still not redeemed will be either prosecuted or sent to collection
- 1-11/2% per month will be charged on uncollected checks and past due accounts, **NO EXCEPTIONS**
- All collection and legal fees will be the responsibility of the debtor
- We accept Visa, MasterCard, American Express and Discover
- Business and Personal debit cards accepted for payment (Non pin only)
- Export orders must be prepaid in American Funds
- Availability and prices subject to change without notification
- **NO GUARANTEED SALES – NO EXCEPTIONS**
- Please Note: No orders will be shipped to any account with an outstanding balance

CUSTOMER SERVICE INFORMATION

- **CONTACT UPS, FEDEX, USPS OR CARRIER FOR DAMAGE CLAIMS IMMEDIATELY!**
- Credits cannot be issued without inspection number from carrier
- All claims for shortages must be reported within 5 days of package arrival
- **UNAUTHORIZED RETURNS WILL NOT BE ACCEPTED – NO EXCEPTIONS**
- **20% RESTOCKING FEE** on returns
- Upon receipt of authorizations, merchandise must be returned within 14 days
- Any returns that are damaged due to faulty repackaging will not be credited or replaced – If using Post Office please insure
- **FOR ASSISTANCE** with damaged orders, returns or other customer service requests, please call toll free 800 456-1194 or fax 605 336-6699 Monday – Friday 9:00 am to 5:00 pm CST

I HAVE READ AND AGREE TO THE ABOVE PHOENIX CRYSTALS TERMS AND CONDITIONS

Signature: _____ Date: _____

Print Name: _____ Title: _____